

Wolverhampton Compact Action Plan 2011 – 2012

The Compact is an agreement between Voluntary and Community Sector Organisations and Groups and Public Sector Agencies. It is based on 10 principles which act as guidelines for improved partnership working. The Wolverhampton Compact was first published in 2005 and its implementation is steered by a multi-agency partnership – The Monitoring and Implementation Group.

Currently, monitoring of this action plan is undertaken annually via a survey conducted by WVSC as part of a performance management framework. Partners will also be asked to contribute to the monitoring of outcomes as appropriate.

Overall Aim: To create an environment where all sectors can work together as partners to deliver better outcomes for the communities of Wolverhampton.

Specific aims	Outcomes	Indicators
Improved trust and respect between partners	Increased levels of partnership working (number of groups)	Number of partnership working opportunities that occur between sectors
	Improved partnership working	Levels of partners who feel that the Compact supports improved partnership working
	Improved understanding of other sector	Level of confidence in partnership working Level of understanding of different sector
	Enable partners to play to their strengths	Level of independence felt by VCS

	Increased sharing and promotion of best practice	Number of shared activities
Increased role of Civil Society Organisations	Increased percentage of service provision by CSOs	Percentage of VCS service provision
		Level of services changed due to VCO's influence
		Level of services developed due to Third Sector influence
		Level of influence at all stages of commissioning process
	Increased number of VCOs delivering public services	Number of orgs and groups delivering public services M+O
Increase understanding and awareness of the Compact and Codes	Increased knowledge of Compact	Number of groups aware of the Compact
	Increased use and accessibility of Compact and Codes	Level of use

	Increased involvement in shaping Compact	Numbers and range of groups involved in shaping Compact
	Increased numbers of sign-up to Compact	Numbers of organisations signed up to Compact
To enable sectors to challenge each other within the Compact framework	Maintain/improve use of advocacy at a local and national level	Numbers of groups and organisations contacting Compact officers/ advocacy services
	Increased use of Compact and Codes	level of use of Compact
	Increased number of Compact Champions in VCS	Number of Compact Champions in both sectors
	Maintain number of Champions in Public Agencies	
	Improved training and support for champions	Level of support for Champions Champions level of knowledge/understanding of Compact
	Improved or increased level of take up of Mediation Service	number of mediations undertaken
		Level of learning shared following mediation cases

	ACTIONS	Outputs
1	Develop and maintain tools, events and training to share best practice and innovation in partnership working.	<ul style="list-style-type: none"> • Quarterly meetings for officers from Third Sector organisations and Statutory Sector Agencies • Act as Regional leader for the sector (through Compact Voice) • Quarterly regional meetings with other local compacts • Compact Week Initiative • Shadowing/Mentoring/Buddying opportunities
2	Develop and implement dispute resolution process	<ul style="list-style-type: none"> • Training and support for Compact Champions • Quarterly Champions meetings • Advocacy service and signposting • Mediation service • Mediation network, quarterly meetings and support • Offer support and advice to organisations on compliance • Share learning from mediation cases
3	Develop and refresh action plan and monitoring cycle	<ul style="list-style-type: none"> • Publish action plan • Monitoring through performance management review • Publish Annual Report
		<ul style="list-style-type: none"> • Small and local community meetings

5	Promotional activity to continue raising awareness, knowledge and usage	<ul style="list-style-type: none"> • E Bulletin • Maintain website information • Meetings within statutory and Third sector organisations • Maintain or increase information on partner organisations websites and other formats
6	Multi-agency Steering Group	<ul style="list-style-type: none"> • Quarterly MAIG meetings maintained • MAIG kept updated on national, regional Compact activity
7	Maintain appropriate Compact and codes	<ul style="list-style-type: none"> • Review, consult and re-write as appropriate, in line with review of National Compact and changing local and national policy landscape
8	Voice, Echo and Compact strategic implementation	<ul style="list-style-type: none"> • Run sessions on Voice • Run sessions on Echo • Echo and Voice strategy group – quarterly meetings • Support Echo and Voice implementation within partner organisations • Run cross-sector awareness raising sessions for new officers/elected members